## BONNET SHORES DISTRICT MANAGER MONTHLY REPORT – September 2020

## 1. Administrative -

- a. Work Hours I am back to fall/winter hours. I will be in the office on Wed-Thur and available by appointment as necessary.
- b. <u>Security</u> There appears to be an increase in rental properties in Bonnet this season. I have already received complaints re: noise, parking, trash etc. Our Security company has been asked to increase patrols in the highly populated rental areas and I am also in contact with Chief Corrigan re: patrols.
- 3. <u>Trash Pick Up</u> I continue to receive complaints re: trash/recyclable pick up ON A WEEKLY BASIS. I routinely get multiple complaints weekly about missed pick-ups at individual homes as well as entire streets. I am also getting multiple complaints re: broken toters. I have spoken to Patriot numerous times and unfortunately have not seen much improvement. I'm not sure what the answer is but I wanted to be sure that you were aware that this is an ongoing issue which is taking significant time weekly to address.
- 4. <u>Back hoe</u> I received a report from Phil Smith tonight that the backhoe has a "major hydraulic leak". We just got it back recently from the shop so I share this keep you informed as it may be time to think about a trade-in or other action. I believe there have been discussions recently relative to this matter.
- 5. <u>Verizon</u> As some of you may have noticed, the wi-fi/internet connection at the Community Center has been slow for some time. I had a new modem delivered and installed it but unfortunately, the issue has not improved. I will talk to Verizon to see what can be done but in the meantime, there is a new password for the modem. The password is posted on the bulletin board inside the office.

## 2. Facilities -

- a. <u>Kelly Beach</u> I'm happy to report that we survived a very trying beach season. We were down to one lifeguard at the end of the year but we were able to make it work and there were no major incidents reported for the summer. I would note that it becomes harder and harder every year to find certified lifeguards and as such, it's very important that we continue to offer very competitive salaries and other incentives. I will address this further at budget time.
- b. <u>Community Center</u> I am happy to report that the long-awaited ceiling tile project has finally been completed. All old tiles have been replaced with new ones and the room looks brighter and even smells cleaner!
- c. <u>Garden/Fork</u> As I previously advised, Bayscape has agreed to maintain the garden at the fork on a volunteer basis. They recently weeded the garden but held off on doing any plantings because of the drought and the fear that new plantings wouldn't survive. They plan to plant "annuals" in the Fall, Spring and Summer.
- d. <u>Electricity/Fork</u> As I also previously advised, I have been working with our insurance carrier to have electricity installed at the fork (as a result of the car that drove into the sign last year). I was concerned about the proposed location of the new electric pole and specifically that it would not only be aesthetically unpleasing but more importantly, I believe it may have been a safety concern for walkers, bikers and vehicles. The insurance company is now looking into whether the cost of digging a trench in the road to bring the service underground to the area would be covered. I will advise accordingly.

I believe this covers the more substantive matters of the district. Please feel free to contact me if you have any questions. Thank you.

Respectfully submitted, Lisa DiBello, District Manager